

ITS Telecommunications
Systems, Inc.

TN)

INC.

CROSS REFERENCE

SECTION 12

Tariff

Prior Tariff

13.1 CENTREX

Section 16

This sheet is not part of the tariff but is included to provide historical continuity between FPSC Tariff No. 1 and FPSC Tariff No. 2.

JAN 31 1992

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc

PPSC Tariff No. 2
SECTION 12
Original Contents
Sheet 1

CENTREX SERVICES

CONTENTS

	Sheet No.
12.1.1 General	1
12.1.2 Service Features	2
12.1.3 Rates and Charges	10

JAN 31 1992

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 1

CENTREX SERVICE

12.1 CENTREX SERVICE

12.1.1 General

- a. Centrex service is provided through a digital central office. It provides the customer with features normally associated with key telephone systems or switchboards.
- b. The service is offered subject to the availability of facilities and provided the customer's serving central office is a digital central office equipped with the necessary software.
- c. The service does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer.
- d. Directory listings are furnished in accordance with the rates and regulations specified in Section 6 of this tariff.
- e. Service charges as specified in Section 4 of this tariff apply to the services offered in this section.
- f. The customer must subscribe to a minimum of two Centrex Service lines.
- g. The minimum service period for Centrex Service with 10 lines or less is one (1) month.
- h. The minimum service period for Centrex Service with 11 lines or less is one (1) month.

{See Cross Reference Sheet for historical derivation.}

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc

FPSC Tariff No. 2
SECTION 12
Original Sheet 2

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.1 General (continued)

- i. Directory Assistance charges as specified in Section 7 of this tariff apply to the services offered in this section.

12.1.2 Service Features

- a. The features listed are station and/or attendant console related. The basic rate includes all features, but the number of features actually used depends upon the customer's operating procedures and the terminal equipment selected. The customer may utilize station features only or both station and attendant console features.

b. Features

1. Call Forward - All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

2. Call Forward - Busy

Feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the Centrex line is busy.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 3

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

3. Call Forward - No Answer

This feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the Centrex line is busy.

4. Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

5. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

6. Call Transfer

Allows a station user to hold and transfer incoming, or outgoing calls within an intragroup call.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 3
SECTION 12
Original Sheet 4

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

7. Call Waiting

Called busy station may acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when Busy Transfer is activated.)

8. Direct Connect

Provides an automatic connection between a calling station that goes off hook and a predetermined location. This feature can be set up to connect immediately or with a time delay.

9. Deny Originating

This feature allows the line terminating calls only.

10. Three-Way Calling

This feature allows the station user to place an existing call on hold, then originate a call to another party with the party on hold being excluded from the conversation until the station user flashes the switchhook and conferences all parties.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 5

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

11. Deny Terminating

This feature allows the line originating calls only.

12. Directory Number Hunting

This feature allows a call to advance to another number when the original number called is used.

13. Intercom Dialing

This feature provides intra Centrex group communications by dialing 1-to-3-digits.

14. Speed Calling 8

Allows a user to place calls to a previously designated list of 8 frequently dialed numbers.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

15. Speed Calling 30

Allows a user to place calls to a previously designated list of 30 frequently dialed numbers.

16. Station-To-Station Dialing

This feature allows Centrex to operate like a PBX with station-to-station dialing, and requires "9" access to place outside calls.

17. Toll Denied

This feature restricts the station from originating toll calls.

18. DO NOT DISTURB

This feature allows you to divert incoming calls to a busy tone or optional announcement indicating that the phone is in the DO NOT DISTURB status.

{See Cross Reference Sheet for Historical Derivation.}

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 7

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

19. DO NOT DISTURB (with PIN number)

This feature allows you to divert incoming calls to a busy tone or optional announcement indicating that the phone is in the DO NOT DISTURB status. Selected callers can override the do not disturb status by entering a personal identification number.

20. Cancel Call Waiting

Allows you to deactivate call waiting for the duration of the telephone call in progress.

21. Directed Call Pickup Non Barge-In

This feature allows you to dial an access code and the telephone number of a ringing phone to answer a call directed to another call.

22. Universal Call Forwarding Deactivation

This feature is used to cancel all active customer controlled call forwarding features on a line.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

FPSC Tariff No. 2
SECTION 12
Original Sheet A

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued)

b. Features (continued)

23. Voice/Data Protection

This feature allows you to dial an access code to inhibit intrusions while the line is in use.

24. Stop Hunt Key

This feature forces idle line hunting action to stop when the line associated with the stop hunt key is reached.

25. Make Busy Key

This feature causes the associated line or group of lines (maximum of 32) to appear busy to incoming calls. Incoming calls are routed to an overflow telephone number.

a. Feature Selected Per Group

1. The following features are selected for use by the entire Centrex group:

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSO Tariff No. 2
SECTION 12
Original Sheet 9

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.2 Service Features (continued):

b. Features (continued)

a. Feature Selected Per Group (continued)

1. (continued)

a. Group Speed Calling

This feature allows the Centrex Customer group to establish a 30 number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anybody in the group.

b. Simulated Facility Trunk

Simulated Facility Trunks (SFTs) for in and out calls provide the capability of restricting the number of simultaneous calls to and from a business group. SFTs are administered by the Telephone Company, as needed, according to the projected calling patterns of a business group. Essentially, SFTs emulate the physical connection between a PBX and central office. SFTs do not restrict intercom calls.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED DATE:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc

FPSC Tariff No. 3
SECTION 12
Original Sheet 10

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.3 Rates and Charges

- a. Centrex Service lines will be furnished at the following rates. The monthly rate depends upon the number of lines in service. The monthly rate does not include the Subscriber Line Charge (SLC). The Subscriber Line Charge may be calculated using the trunk equivalency table shown in 12.1.33. If the trunk equivalency table is used to calculate the SLC, the number of simultaneous conversations allowed on the system will be the number shown in the equivalent number of trunks column. If the customer elects to use a greater number of trunks, the regular SLC applies to each additional trunk.

b. Centrex Service line Rates

No. Lines	Monthly Rate
2-6	22.00
7-15	21.50
16-25	21.00
26-50	20.25
51-100	19.75
101-150	19.00
151-200	18.50
201-and up	17.25

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 11

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.3 Rates and Charges (continued)

c. Regulations rates and charges specified herein are based on service being provided out of a Digital Central Office in the standard servicing arrangement. Other service arrangements will be considered on a case by case basis.

d. Trunk Equivalency Table for Subscriber Line Charge (SLC)

(1) To achieve SLC's based on a trunk equivalency basis, the customer's SLC will reflect the rates shown in the trunk equivalency table. The SLC is in addition to the monthly rate for the access line.

(2) Trunk Equivalency Table

No. of Lines	Equivalent No* <u>Trunks</u>	SLC Equivalent <u>Monthly Rates</u>
1	1	\$ 6.00
2-6	2	12.00
7-15	3	18.00
16-21	4	24.00
22-28	5	30.00
29-36	6	36.00
37-45	7	42.00
46-54	8	48.00
55-64	9	54.00
65-75	10	60.00
76-86	11	66.00
87-98	12	72.00

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1992

ISSUED BY:

Charles L. Dennis
Vice President-Operations

GENERAL SUBSCRIBER SERVICES TARIFF

ITS Telecommunications
Systems, Inc.

FPSC Tariff No. 2
SECTION 12
Original Sheet 12

CENTREX SERVICE

12.1 CENTREX SERVICE (continued)

12.1.3 Rates and Charges (continued)

d. Trunk Equivalency Table for Subscriber Line Charge (SLC) (continued)

(2) Trunk Equivalency Table (continued)

No. of Lines	Equivalent No* <u>Trunks</u>	SLC Equivalent <u>Monthly Rates</u>
99-111	13	78.00
112-125	14	84.00
126-139	15	90.00
140-155	16	96.00
156-171	17	102.00
172-189	18	108.00
190-207	19	114.00
208-225	20	120.00
226-243	21	126.00
244-262	22	132.00
263-281	23	138.00
282-300	24	144.00
Each Add'l 15 lines	+1	\$ 6.00

*The number of simultaneous conversations is limited to the number of equivalent trunks.

(See Cross Reference Sheet for historical derivation.)

EFFECTIVE DATE: JAN 31 1982

ISSUED BY:

Charles L. Dennis
Vice President-Operations